



Contributes to "Leadership in Energy and Environmental Design" certification.

Seal & Finish Low Sheen

Problem Solving Guide

Problem: If the product problem you are experiencing is not covered by the guide then it is most likely something that is job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

Solutions: The solutions described are not necessarily the only way to solve the specific problem. However they are based on giving you the most efficient and direct solution without resorting to more complex solutions that may require a professional. If the solutions outlined do not solve the problem it is most likely job specific. Therefore please contact Aqua Mix directly for more detailed advice and information.

Note: Please read the full product label before using any product and observe the Test Area instruction noted on all labels.

| Problem | Reason | Solution |
|---|--|---|
| Uneven finish and or sheen. | <ul style="list-style-type: none"> • Not enough sealer. • Uneven application of sealer. • Surface too damp prior to sealing. | <ul style="list-style-type: none"> • Apply more sealer. • Clean with Aqua Mix Heavy-Duty Tile & Grout Cleaner and re-apply an even coat of sealer. • If original application is too uneven to repair then strip with Aqua Mix Sealer & Coating Remover and start again. |
| Poor sealer performance. | <ul style="list-style-type: none"> • Not enough sealer. • Sealer maintained with incompatible cleaner. | <ul style="list-style-type: none"> • Apply more sealer. • Use only pH neutral cleaners like Aqua Mix Concentrated Stone and Tile Cleaner. |
| Streak marks in surface. | <ul style="list-style-type: none"> • Application has been overlapped or unevenly applied. • Surface too damp prior to sealing. | <ul style="list-style-type: none"> • Strip sealer with Aqua Mix Sealer & Coating Remover and re-apply sealer evenly to dry surface. |
| White or milky look to sealed surface. | <ul style="list-style-type: none"> • Sealer applied too thick. • Surface too damp prior to sealing. • Surface exposed to moisture before fully cured. • Sealers used in areas subject to standing water. • Sealers used on incompatible surface e.g. smooth stone, ceramic or porcelain tile, etc. | <ul style="list-style-type: none"> • Strip sealer with Aqua Mix Sealer & Coating Remover and re-apply sealer evenly to dry surface. |
| Sealer peeling. | <ul style="list-style-type: none"> • Surface not properly prepared. • Surface must be clean, dry and free of any previous sealer as well as any cleaner or chemical residue. • Sealer applied to damp surface. • Sealers used in areas subject to standing water. • Sealers used on incompatible surface e.g. smooth stone, ceramic or porcelain tile, etc. | <ul style="list-style-type: none"> • Strip Sealer with Aqua Mix Sealer & Coating Remover. • Clean floor with Aqua Mix Concentrated Stone & Tile Cleaner. • Allow to thoroughly dry and reseal. |